

WhipCurl Canine Resolve

Judy Hempstead 2 Little Bunces Rookery Lane Rushlake Green East Sussex TN21 9RH
07747533080



Booking Form

TARIFFS 2020

Daily rates include Day of Arrival and Day of Departure. Prices include bedding. Medically prescribed diets should be provided by Veterinary permission if you wish us to feed them,

£18.00 a day	Training £15 an hour	Brush, Trim & bath from £45.00	Brush & Bath from £35
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Bookings will only be secured with a returned completed form and 50% deposits.

HOURS OF BUSINESS	9.00AM – 5.00PM Monday to Sunday (No collection on Sundays)	CLOSED CHRISTMAS AND NEW YEAR.
PICK UP/DROP OFF	Mornings - 8.00am – 9.00am / Afternoons - 4.00pm – 4.30pm	

DETAILS OF STAY: drop off & collection times			
DATE IN:		GROOMING	
DATE OUT:			
DOGS DETAILS			
DOGS NAME		SEX	
BREED/COLOUR		AGE	
CASTRATED/SPAYED		OWN FOOD	

TRAINING REQUIREMENTS			
VETS NAME		BRANCH	
RECENT VET HISTORY		TELEPHONE	
MEDICINES/DOSAGE			
ANY OTHER INFORMATION			
IS YOUR DOG INSURED?		HOW DID YOU HEAR ABOUT US?	

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OWNERS NAME	
HOME ADDRESS	
TELEPHONE NUMBER	
EMAIL ADDRESS	
UK CONTACT NAME	
ADDRESS	
TELEPHONE NUMBER	
I give my permission for pet to be boarded together.	Name of pets together:
Local emergency contact name & number	

I have read this form and agree to all the attached conditions and undertake to pay the training charges on collection of my dog/dogs from the kennels.

CUSTOMER SIGNATURE					INVOICE NUMBER	
DEPOSIT PAID?	CHEQUE	CASH	BANK TRANSFER	CARD	RECEIVED DATE	

Payment by bank transfer sort:09-01-26 Account Number: 45638100 Please pay 50% as a deposit to confirm your booking at least 7 days after Provisionally booking your pets stay.

Terms & Conditions

RATES AND PAYMENT

Rates are per day including the day of arrival and day of departure. Outstanding balance should be paid at the time of collecting the dog. Payment can be made by Credit/Debit Card, Cheque (made payable to Judy Hempstead), Cash or Bank Transfer (BACS). If submitting funds by BACS, please use the dogs name and your surname as the reference. Account:40062235 Sort: 09-01-29

BOOKING

Provisional bookings can be made by telephone or email. However, to secure the kennel for the date agreed a 50% deposit and completed booking form is required. A booking form can be downloaded from the website:

<https://www.whipcurlcanineresolve.com>

Please return the form with details of the deposit to: Judy Hempstead

By email: cuvanawhiptails@yahoo.co.uk

Kennels are booked on a 'First Come First Serve' basis. Please return the booking forms within 7 days to secure your dog/s space along with the 50% deposit. Failure to do so may result in the kennel being allocated to another dog. Forms will not be accepted if returned on the day unless by prior agreement. The owner has the right to refuse entry.

HEALTH

Dogs can only be accepted on condition they have been fully inoculated against Distemper, Hepatitis, Leptospirosis, Parvo virus and Intrac within the last twelve months and not less than two weeks prior to their kennel stay or training. Vaccination certificates must be shown on the day of arrival or a copy sent with the booking form.

All kennel cough vaccines must be administered at least 2 weeks prior to boarding. Should any animal be found to be hosting fleas, the person responsible for collecting the animal will at the time of collection, be liable for all costs of treating the animal and surrounding environment considered necessary by the owners of **WhipCurl Canine Resolve**. Animal(s) showing signs of kennel cough or any other contagious disease will be turned away.

BEDDING/LEADS

WhipCurl Canine Resolve will provide suitable bedding/leads. Owners may bring their own beds/leads but do so at their own risk. The owners or staff will not accept any responsibility for damage to the owners bedding or equipment left at the kennels. Destroyed or soiled bedding will be disposed of.

SECURITY AND ANIMAL WELFARE

The kennels/home boarding environment are fully secured for the safety of the animals. No owners (unless invited or agreed prior to drop off) will be allowed to take their animal(s) into the kennel area. Whilst in our care no animal(s) will be allowed

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visitors as this can upset them (unless by prior arrangement). All animals must be fit, in sound condition, and of pleasant disposition. In the event of your animal falling ill, we reserve the right to call in a veterinary surgeon. All costs to be borne by the owner. This will include any veterinary call-out charges, transportation etc. It is the owner's responsibility to ensure there are sufficient funds to cover this. It is emphasized whilst every care and attention is given; the proprietors accept no responsibility for injury due to your animal(s) whilst training in our kennels. ALL dogs must be on a lead at all times unless agreed with the kennel staff. Collars being worn by dogs must be secure WhipCurl Canine Resolve accept no responsibility for loss or injury. The proprietors reserve the right to turn away any animal they feel is not suitable to be trained.

KENNEL DETAIL

Drop off and collection times are between 8.00am to 9.00am and 4.00pm to 4.30pm. With advanced request other times can be arranged. Dogs must be collected on stated day out. Any Animal left longer than dates reserved will be charged £10.00 per day more than the normal rate. In the event of an animal not being collected within 7 days, we will try to trace/communicate with owner/contact before proceeding with legal action.

No animal(s) will be accepted into the kennel without a UK contact name, address and telephone number. Owners/contacts will be asked to remove difficult animal(s) from the kennels. Owners must make the contact aware of this responsibility.

Cancellations

In the event of a cancellation, within 1 month of the intended booking, the 50% deposit will not be returned unless the kennel space can be filled. If the cancellation is received within 1 week of the booking then the deposit will **not be returned** unless the dog has deceased. Full payment will be required unless the kennel space can be filled. If the owner returns earlier to collect the dog than agreed on the booking form, the owner will still be liable for the full cost of the dogs stay unless by prior agreement.

I understand that while every care will be given to my animal/s they are boarded at my own risk.

I authorise WhipCurl Canine Resolve to call a veterinary surgeon on my behalf should you consider it necessary.

We at WhipCurl Canine Resolve reserve the right to contact animal welfare should the animal/s not be collected within 14 days of the stated departure date if no communication from the owner is received and if reasonable efforts to contact the owners or their representatives fail.

Provided by owner a copy of insurance of pet & vaccination details

The data collected on this form will be sorted on a computer but will be used only for our own administration purposes.